

2019 SPRING MEMBER EDUCATION EVENT

Date: Saturday, April 13, 2019

Time: 9:00 am to 4:30 pm

Oakham House, 55 Gould Street

Don't miss this popular event! Your registration includes a continental breakfast, breaks and a hot lunch. Choose from 3 workshops in the morning. We'll come together over lunch for an update on sector activities. In the afternoon, choose one longer workshop or two shorter ones.

Workshop highlights include

- Kairos Blanket Exercise TM
- Managing conflict: tools and techniques
- The whole meeting package: planning, chairing and minutes
- Risk management
- Working with unionized staff
- End of mortgage: HSA co-ops

The cost for this day is \$130 + HST for members of CHFT or any other regional federation and \$260 + HST for non-members. Members under age 30 pay only \$65 + HST (sorry, federation members only!)

Many thanks to Alterna Savings and CHF Canada for sponsoring this event.

For more information about the program, contact Mary Ann Hannant at maryann@coophousing.com or 416 465-8688, extension 208.

Registration is available on-line at www.chft.coop. If you have any questions about registration, contact Jackie Borges Briones at reception@coophousing.com or 416 465-8688, extension 201.



Serving co-ops in Durham, Toronto and York Region.



Morning workshops — 9:30 a.m. to 12:30 p.m.

Ia Managing co-op conflict — tools and techniques

This workshop gives participants the opportunity to practice the techniques discussed during the Fall Education Event. Didn't attend that? Don't worry! We'll begin with an overview of the techniques and then you'll have the chance to try them out. Topics will include how to prevent conflicts, de-escalating conflict, how to work with groups in conflict, and how to achieve reconciliation. Register early! This workshop usually fills up.

Workshop leader: Shawn Conway, St Stephen's Conflict Resolution Service

Ib The whole meeting package — planning, chairing and minutes

Meetings are a key part of the democratic functioning of a co-op. Good meetings help to build community. Bad meetings can trigger conflicts that get out of control. In this workshop, we will discuss

- how to plan for a good meeting,
- some tips for good chairing, and
- what should go into the meeting minutes.

Our goal is to hold meetings where members will feel that they have all the information they need to make good decisions and that their time is well spent.

Workshop leader: Anjala Kulasegaram

Ic End of mortgage: HSA co-ops (with updated information)

Is your co-op legislated under the Housing Services Act and funded through your local municipality? Do you wonder what will happen at your co-op when the mortgage is paid off? In this workshop, we will discuss the things that will change and the things that will stay the same at the end of the mortgage. We will review the current funding model and the effects when the mortgage is paid off.

Workshop leader: Dawn Richardson, CHF Ontario Region



Afternoon workshop — 2:00 p.m. to 4:30 p.m.

2a Kairos blanket exercise™

In 1996, the Aboriginal Rights Coalition worked with Indigenous Elders and teachers to develop an interactive way of learning the history most Canadians are never taught. The Blanket Exercise was the result; it has since been offered thousands of times. KAIROS Blanket Exercise™ program is a unique, participatory history lesson that fosters truth, understanding, respect and reconciliation among Indigenous and non-Indigenous peoples. Everyone is actively involved as they step onto blankets that represent the land, and into the role of First Nations, Inuit and later Métis peoples. By engaging on an emotional and intellectual level, the Blanket Exercise effectively educates and increases empathy.

Workshop leader: representative from Kairos Canada

Afternoon workshops — 2:00 p.m. to 3:15 p.m.

2b Working with unionized staff

Are the staff in your co-op working under a collective agreement? Do you understand the co-op's rights under the collective agreement? Do you know what to do if an employee files a grievance? Are you getting ready to negotiate a contract? Come to this workshop to have your questions answered by a lawyer with experience helping co-op boards work with unions.

Workshop leader: Michael Hackl, Iler Campbell

2c Risk management — best practices and impacts from climate change

The Co-operators is committed to working with housing co-ops to prevent many common types of losses, which is why it's important to follow good loss prevention practices in your co-op! Join us for an interactive workshop as we also explore how increasing storm activity is impacting our communities, and your commercial insurance program. We'll show you practical steps you can take to keep your co-op safe and helpful tips that could save money in the future.

Workshop leaders: Deniz Bilgen, CHF Canada and a representative from The Co-operators

