

2019 Toronto Fall Education Event



Saturday, November 30, 2019

Please join us for our Toronto Fall Education Event at Oakham House! Oakham House is located at 55 Gould Street, Toronto.

Enjoy a continental breakfast in the Courtyard Lounge before the workshops begin.

Breaks will be served in the Thomas Lounge. Be sure to visit with our Co-op Cost Cutter partners while you are there. They will talk to you about the wonderful products and services they supply and they will also have souvenirs for you to take home.

You will choose between three workshops in the morning. During lunch, we will all come together in the Tecumseh Auditorium to honour members who have achieved a Century of Co-operation. In the afternoon, there will again be three workshops to choose from.

There will be a CHFT Diversity Scholarship Program information session after the last workshop. This session will be of particular interest to anyone wishing to know if they, or their children, could qualify for the 2020 scholarship.

Save on the registration fee when you register before the early bird deadline of **November 16**. We offer fee discounts for co-ops sending more than one participant and for young people. Please see the last page for details.

For more information about the program, contact Mary Ann Hannant at maryann@coophousing.com or 416 465-8688, extension 208.

Registration is available on-line at www.chft.coop.

The Century of Co-operation award is sponsored by Iler Campbell.

alterna savings

Iler Campbell LLP

Co-operative Housing Federation of Canada

No scents is good sense!

CHFT has a no scents policy. Due to allergies, asthma and chemical sensitivities, we ask that no perfume, cologne, or scented products be worn.

Our education events are presented in partnership with Alterna and CHF Canada.



Workshop I — 9:30 to 12:15(choose one workshop)

Ia Managing conflict with people who have mental illnesses

This practical workshop will provide tools and techniques to help you in resolving conflicts with people with mental illness. Topics will include

- challenging stereotypes of mental health
- using support language to foster open dialogue
- the power of acknowledgement of feelings, needs and values
- how community mediation can support members in conflict resolution.

Workshop leader: facilitator from St. Stephen's Conflict Resolution Service



Ib Employment law for co-op boards

As a director on a co-op board, one of your most important jobs is to oversee the management you've hired to run the day-to-day business of your housing. But most directors aren't human resource professionals. In this workshop, an experienced co-op lawyer will explore what your role is as an employer. Using real world examples of things that went wrong, we'll examine how to stay out of trouble and meet your legal employer obligations.



Workshop leader: Celia Chandler, Iler Campbell





In this workshop, we will make the connection between good governance and annual elections. Electing directors for your housing co-op is the most important governance decision members make each year. Learn how to get the best people elected. We'll cover the entire process — before, during and after election night. Say goodbye to boring acclimations and hello to good elections and strong directors for your co-op.

Workshop leader: Anjala Kulasegaram, CHFT



12:30 to 2:00 — Lunch and Century of Co-operation

Workshop 2 — 2:00 to 4:00 (choose workshop)

2a Leadership renewal and succession planning

Does your co-op have a plan for when established leaders leave the board or long-standing co-op staff retire? How does your co-op recruit new leaders in your co-op community? Encouraging leadership renewal is so important to your co-op's future. We'll talk about solid recruitment practices and strategic succession planning goals that are realistic for your co-op. We'll also discuss where to start so that you can put your plans into practice right away!



Workshop leader: Judy Shaw, co-op consultant

2b. Development — the good, the bad and the ugly

The federal government announced the National Housing Strategy in 2017. Since then, a number of co-ops have considered adding additional units to their co-op. Come to this panel discussion to hear from people with many years experience about the setbacks and successes.



Panelists: Tom Clement, CHFT, Jon Harstone, co-op housing consultant and Anjala Kulasegaram, CHFT

2c Your co-op's vision

How does your co-op shape its future? It begins with developing a mission statement and vision for the future, based on your core values. We will learn how to start a process to help your co-op's members know where they are going, why the co-op exists and what values your community stands for.



Workshop leaders: Dawn Richardson, CHF Ontario Region

4:00 to 4:30 — CHFT Diversity Scholarship Information Session

This information session will give interested students, their parents and guardians the opportunity to have their questions answered about the scholarship program and the application process.



Registration information

Online registration

Please visit our website at www.chft.coop to register. Please mail your cheque to



Co-operative Housing Federation of Toronto 658 Danforth Avenue, Suite 306 Toronto, Ontario M4J 5B9

Discounts

Early bird registration discount — register online by Saturday, November 16 and save \$20 on each registration

Additional participant discount — once you've registered one participant, you'll save \$50 on each additional registration

Young member discount — once you've registered one participant, each young member (under 35 years) is free

Travel rebate for member co-ops — if your co-op is more than 100 km from Oakham House, we'll provide a \$100 travel rebate per co-op

Registration fees

Registration type	Members of CHFT or a local federation		Non-members
	Early bird (by November 16)	Regular (after November 16)	
First participant	\$120	\$140	\$280
Additional participants	\$70	\$90	Sorry, members only
Young member (under 35 years)	Free	Free	Sorry, members only

Cancellation policy

All cancellations must be made at least seven days before the event.

Questions?

Contact Mary Ann Hannant, maryann@coophousing.com or 416 465-8688, extension 208.

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